



Nuraphone User Manual

This user manual contains everything you need to know to set up and get the most from your nuraphones, use the nura app, and troubleshoot any issues you might experience.



Contents

| | |
|--|-----------|
| nuraphone safety information | 3 |
| Getting started | 5 |
| nuraphone components | 5 |
| Turning your nuraphones on/off | 5 |
| Downloading the nura app | 5 |
| Connecting your nuraphones with Bluetooth® | 6 |
| Personalising your nuraphones | 6 |
| Updating your nuraphones | 7 |
| Your nuraphones | 8 |
| Charging your nuraphones | 8 |
| Making and receiving voice calls with your nuraphones | 8 |
| Connecting your nuraphones to other products | 9 |
| Cleaning the nuraphone | 11 |
| The nura app | 12 |
| nura app features | 12 |
| Configuring your nuraphones' touch buttons | 12 |
| Choosing your Immersion | 13 |
| Social Mode™ and CleanANC™ (active noise cancellation) | 13 |
| Using offline mode | 13 |
| Changing your nuraphones' voice language | 13 |
| Swapping, adding and deleting hearing profiles | 14 |
| Troubleshooting | 15 |
| Getting started troubleshooting | 15 |
| nuraphone troubleshooting | 17 |
| nura app issues | 19 |
| Need more help? | 20 |
| Warranty | 20 |
| Compliance | 21 |

nuraphone safety information



Read this manual before using the nuraphone for the first time.
Always use the nuraphone responsibly, particularly in Immersion Mode.
Keep this manual handy for future reference.

The nuraphone has been designed and tested for safety and comfort, but please note: exposure to any loud noise of 85 Decibels (dB) or above (approximately the same volume as a food blender) can cause gradual hearing loss. Due to the clarity and sound isolation of the nuraphone, you won't need to listen to your music as loudly as with many conventional headphones.

Approximate volumes of common sounds

This table shows approximate volumes of sounds you might encounter in your daily life.

| Sound | Noise Level | Effect |
|--|-------------|---|
| Rustling leaves | 20 dB | Just audible. |
| Quiet office | 60 dB | Comfortable hearing levels are under 60 dB. |
| Average city traffic | 80 dB | Annoying; interferes with conversation; constant exposure may cause damage. |
| Lawnmower, food blender, recreational vehicles, TV | 80–90 dB | Annoying; interferes with conversation; constant exposure may cause damage. |
| Symphony orchestra, power saw (chainsaw), pneumatic drill/jackhammer | 110 dB | Regular exposure to sound over 100 dB of more than one minute risks permanent hearing loss. |
| Concert | 110–140 dB | Threshold of pain begins around 125 dB. |

Information via the [National Institute on Deafness and Other Communication Disorders](https://www.nid.nih.gov/health-topics/deafness-and-hearing-loss)

Monitor your use. Hearing loss is a function of loudness versus time — the louder the volume, the less time you can be exposed to it. The quieter the volume, the longer you can listen. For example, 8 hours at 85 dB causes as much damage as 4 hours at 88 dB, 2 hours at 91 dB, or just 15 minutes at 100 dB.

Only use the nuraphone with your volume set at a comfortable, moderate level.

Don't listen to music in the front row setting in Immersion Mode at high volume for any extended period.

Be aware that reminder or warning sounds, i.e. alarms, message tones and incoming calls, might vary while using the nuraphone.

If you experience a warming sensation or loss of hearing, **remove the nuraphone from your head immediately.**

If the nuraphone emits a loud or unusual noise, **stop using it and contact the nura® Customer Experience Experts immediately.**

Due to the noise isolating Inova™ technology, **don't** use the nuraphone at any time when an inability to hear may present a danger to yourself or others. For example, while driving, riding a bicycle, in a construction site, or in or near traffic.

If you're using the nuraphone for phone calls while driving, then **use caution** and follow applicable laws regarding mobile phone and headphone use. Some jurisdictions impose specific limitations such as using a single earpiece while driving.

Use only certified nura® cables to charge the nuraphone.

Charging the nuraphone should be done only in accordance with the instructions in this user manual.

Don't make unauthorised alterations to this product. Any attempt to do so will void warranty.



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.



Li-ion

Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional.

Getting started

Following these steps to set up your nuraphones the first time you use them.

nuraphone components



Turning your nuraphones on/off

- Turn on — your nuraphones automatically turn on when you place them on your head.
- Turn off— your nuraphones automatically turn off to preserve battery when you take them off.

Downloading the nura app

To set up your nuraphones, you need to download the nura app onto your mobile device. Once you've downloaded the nura app, you can use it to personalise your nuraphones.

You can download the nura app from:

- iOS — the App Store or iTunes.
- Android — Google Play.
- For Android users only: directly from nuraphone.com.

On the nuraphone.com homepage, scroll down to **Create your unique hearing profile**. Then, press **Download here**.

nura app system requirements:

- iOS — iOS 9.3+ and Bluetooth® 4.
- Android — Android 5.0+ and Bluetooth® 4.

Connecting your nuraphones with Bluetooth®


To set up your nuraphones, you need to connect them to your mobile device with Bluetooth. Once you're connected with Bluetooth, you can connect to the nura app and personalise your nuraphones.

To connect your nuraphones with Bluetooth:

1. Remove any cables from your nuraphones.
Your nuraphones enter discoverable mode when you remove any cables.
2. Put on your nuraphones.
When you place your nuraphones on your head, they turn on and enter discoverable mode.
3. Open your mobile device's **Settings > Bluetooth**.
Select **nuraphone XXX** from the Bluetooth menu. **XXX** is your nuraphones' unique pairing number. Don't connect to **nuraphone XXX [LE]**. This is your nuraphones' low energy mode, which automatically connects after you've connected to **nuraphone XXX**.

Swapping between Bluetooth® devices

Your nuraphones automatically enter discoverable mode for two minutes when you first put them on, allowing you to easily swap between your devices, without disconnecting from any previously connected devices.

You can also turn on discoverable mode at any time by opening the nura app and tapping the menu button  > **nuraphone settings > Enter discoverable mode**.

Personalising your nuraphones

You need to personalise your nuraphones before you can start using them, but don't worry — you only have to personalise this first time you use your nuraphones.

When you personalise, your nuraphones learn and adapt to your unique hearing.

Before personalising your nuraphones:


1. Download the nura app.
2. Put on your nuraphones and open the nura app.
When you place your nuraphones on your head, they turn on and enter discoverable mode.
3. Tap **Create an account** and enter your details.
If you've previously created a nura account, then tap **Log in** instead.
4. Tap **Open Bluetooth Settings** on the nura app and select your nuraphones.

Personalising your nuraphones:

1. In the nura app, press **Start** to begin personalisation.
If the nura app prompts you to upgrade your nuraphones, then tap **Start update**.
2. Adjust your nuraphones' ear cups until you see two constant ticks on the nura app screen.
Once you have a good fit, personalisation begins and takes 1—2 minutes.

If you're having trouble getting a good fit during personalisation:

- Make sure you're in a quiet place.
- Don't talk or move around too much.
- Remove any earrings, or other jewellery, that sit near your ears.
- If you wear glasses, then remove them for personalisation.
- Make sure your nuraphones' charging port is on your right side.
- Check your nuraphones' headband sliders are level on both sides.
- Make sure your nuraphones' ear tips are sitting comfortably in your ears.
- Try the different-sized ear tips.
- See the Troubleshooting: nuraphones won't personalise section of this manual.

3. Tap **Personalised** to hear music with your hearing profile applied.
4. Use the slider to adjust your Immersion between **low** and **front row**.
5. Tap the Social Mode™ button  to hear your surroundings.
6. Configure your nuraphones' touch buttons.

Your nuraphones are now personalised.


Updating your nuraphones

From time to time, the nura app will ask you to update your nuraphones:

Tap **Start update**, or tap:  > **nuraphone Settings** > **Software update** > **Start update**.

Once the update starts, you can take off your nuraphones, but keep them close to your mobile device with your device's screen turned on.

Checking your nuraphones' software is updated

1. Open the nura app.
2. Tap  > **nuraphone Settings** > **Software update**.
If you see a red marker next to Software update, then your nuraphones need updating — tap **Start update**.
If you can't see a red marker, then your nuraphones' software is up to date.

Your nuraphones

This section contains everything you need to know about using your nuraphones.

Charging your nuraphones

Your nuraphones' lithium-ion battery provides 20+ hours of wireless use.

To charge your nuraphones' battery:


1. Connect your nuraphones to:
 - a nura USB-A charging cable, which comes included with your nuraphones.
 - a nura USB-C cable, which can be purchased separately.
2. Connect the cable to:
 - a computer.
 - a wall charger.

A tone announces that the battery is charging.

Allow three hours for the nuraphone's battery to fully charge.

Please note: you can't charge the nuraphone with the nura Lightning, analog or micro-USB cables. This is to prevent the nuraphone from draining your mobile device's battery.

Checking your nuraphones' battery

- Check the battery indicator  in the top right of the nura app.
- A voice prompt will announce your battery level when you put on your nuraphones.
- A voice prompt will announce "battery low" when your nuraphones need charging.

Making and receiving voice calls with your nuraphones

You can make and receive voice calls with your nuraphones if they're connected with:

- Bluetooth.
- a Lightning cable.

When your nuraphones are connected with Bluetooth, you can answer voice calls:







- Directly on your phone.
- By using your nuraphones' touch buttons.

When your nuraphones are connected with a Lightning cable, you can answer voice calls:

- Directly on your phone.
- By pressing the Lightning cable inline remote's centre button.

Connecting your nuraphones to other products

You can connect your nuraphones in the following ways:

| Cable | Quality Lossless Audio | Voice Calls | Control Touch Button |
|---|--|-------------|---|
| Bluetooth  | Near Lossless <small>(via Qualcomm® aptX™ audio / Qualcomm® aptX™ HD audio)</small> | ✓ | ✓ |
| Lightning  | ✓ | ✓ | ✓ <small>(Control through in-line, not through your nuraphones' touch buttons)</small> |
| USB-A  | ✓ | ✗ | ✗ |
| USB-C  | ✓ | ✗ | ✗ |
| Micro-USB  | ✓ | ✗ | ✗ |
| Analog  | ✓ | ✗ | ✗ |

Please note: the nuraphone's personalised sound works no matter how you connect — wireless or wired.

Please note: don't connect your nuraphones to an external headphone amplifier as this can damage the the nuraphone. The nuraphone has a built-in headphone amplifier.

Computers

Connect your nuraphones to a Mac with Bluetooth:

1. Remove any cables from your nuraphones.
Your nuraphones enter discoverable mode when you remove any cables.
2. Put on your nuraphones.
When you place your nuraphones on your head, they turn on and enter discoverable mode.
3. From your Mac menu bar, select **Apple > System Preferences > Bluetooth**.
4. Select **nuraphone XXX** from the Devices list.
XXX is your nuraphones' unique pairing number.

Connect your nuraphones to a Mac with a cable:

1. Connect your nuraphones to the cable, and then connect the cable to your Mac.
2. From the Mac menu bar, select **Apple > System Preferences > Sound**.
3. Select **nuraphone XXX** as the **Output**.
XXX is your nuraphones' unique pairing number.

Connect your nuraphones to a PC with Bluetooth:

1. Remove any cables from your nuraphones.
Your nuraphones enter discoverable mode when you remove any cables.
2. Put on your nuraphones.
When you place your nuraphones on your head, they turn on and enter Bluetooth pairing mode.
3. Click the Bluetooth icon (🔌) on your computer's taskbar.
4. From **Bluetooth & other devices**, click **Add Bluetooth or other device**.
5. Select nuraphone.

Connect your nuraphones to a PC with a cable:

1. Connect your nuraphones to the cable, and then connect the cable to your PC.
Right-click the volume button on your computer's taskbar.
2. Select **Playback devices**.
3. Right-click **nuraphone > set as default device**.

TVs

Audio configurations on TVs vary. Check your TVs connectivity is compatible with the nuraphone's connectivity.

External DACs (digital-to-analog converters)

Audio jack configurations on DACs vary. Where possible, use a digital cable (USB or Lightning) when connecting the nuraphone to a DAC as the nuraphone has a built-in DAC and headphone amplifier.

If your DAC has a 3.5mm jack, then use the nura analog cable.

Gaming consoles

Use the nura analog cable to connect your nuraphones to a PlayStation® controller and some Xbox® controllers.

Please note: you can't use your console's voice chat functions with your nuraphones, or connect your nuraphones to PlayStation® or Xbox® consoles with Bluetooth. This limitation is because Playstation® and Xbox® have their own licensed RF formats.

Bluetooth dongles (Bluetooth network adapters)

The nuraphone isn't optimised for use with Bluetooth dongles. If you want to connect your

nuraphones with a dongle, then chose a dongle that's Qualcomm® aptX-HD™ compatible.

Aeroplane adaptors

Audio jack configurations on aeroplanes vary. If the aeroplane adaptor has a 3.5 mm jack, then use the nura analog cable.

Cleaning the nuraphone

Your nuraphones need cleaning from time to time.

Please note: never use alcohols, cleaning solvents or strong detergents when cleaning the nuraphone.

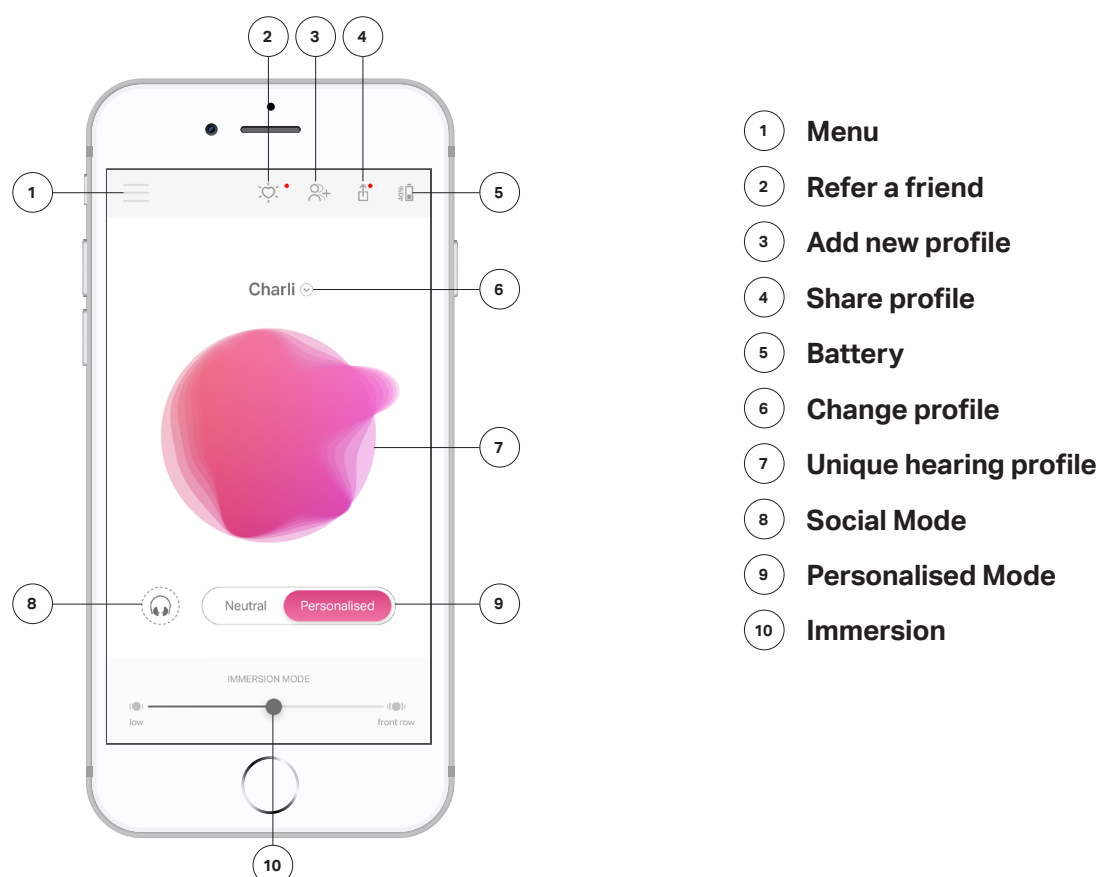
To clean the nuraphone:

1. Remove the nuraphone's ear tips, and gently wash them with water and a mild detergent.
2. Rinse and dry the ear tips.
3. Reattach the ear tips.
4. Wipe the nuraphone's body with a soft, damp cloth.

The nura app

This section contains everything you need to know about using the nura app.

nura app features



Configuring your nuraphones' touch buttons

The nuraphone has a touch-sensitive button on each ear cup that you can use to perform helpful functions.

Each touch button has both single and double tap functionality, which means you can choose 4 functions for your nuraphones' touch buttons.

Please note: you can only use your nuraphones' touch buttons when you're connected with Bluetooth and have removed any cables.

To configure the touch buttons:

1. Open the nura app.
2. Tap menu (☰) > **nuraphone settings** > **Configure Buttons**.
3. Choose functions for your nuraphones' touch buttons.

Choosing your Immersion

The nuraphone has a bass driver in each ear cup that you can adjust to create the feeling of a live performance. We call this Immersion mode.

Always set Immersion mode to a comfortable, moderate level when you're using your nuraphones for an extended period of time.

To choose your Immersion:


1. Open the nura app.
2. Use the Immersion slider to adjust between **low** and **front row**.

Social Mode™ and CleanANC™ (active noise cancellation)

Active noise cancellation (ANC) reduces outside noise so you can focus on your music.

When activated, Social Mode™ passes outside sounds into your nuraphones so you can hear your surroundings and have conversations.

ANC is designed to be turned on whenever you're not using Social Mode™. However, you can manually turn ANC off/on:

1. Open the nura app.
2. Tap menu  > **nuraphone Settings**.
3. Toggle **ANC (Active Noise Cancellation)** off/on.

Turning Social Mode™ off/on:

Tap the Social Mode™ button  on the homepage of the nura app.

Using offline mode

With offline mode, you can adjust your nuraphones' settings via the nura app without an internet connection.

Please note: in offline mode, you can't adjust nuraphone settings that require communication with the nura servers, like personalisation, refer a friend, and adding and deleting profiles.

To connect to offline mode:

1. Connect your nuraphones to your mobile device with Bluetooth.
2. Open the nura app.
The message **You are currently offline, some services are not available** announces that the nura app is in offline mode.

Please note: the nura app automatically swaps out of offline mode when you connect to the internet again.

Changing your nuraphones' voice language

You can change your nuraphones' voice language at any time.


Your nuraphones' voice is the spoken messages that guide you through personalising your nuraphones, announce the battery level and identify connected devices.

The nura app and nuraphone voice are available in the following languages:

- English
- French
- German
- Chinese
- Japanese
- Spanish
- Italian
- Arabic

Please note: additional languages might be available. Check <https://help.nuraphone.com/hc/en-us/articles/327222305751-changing-your-nuraphones-language> for additional available languages.

Please note: it takes approximately 10 minutes for the voice language to change. The nuraphone needs to install new software to change your language.

1. Open the nura app.
2. Tap menu  > **nuraphone settings** > **Change voice language**.
3. Choose your preferred language.
4. To confirm the change, tap **Yes**.


Swapping, adding and deleting hearing profiles

You can store up to three user's hearing profiles on your nuraphones at a time. Here's how to swap, add and delete a hearing profile:


Swapping profiles

1. Open the nura app.
2. Tap the current user's name on the nura app homepage.
3. Tap the hearing profile you'd like to switch to.

Adding a hearing profile

1. Open the nura app.
2. a. Tap the additional user button  on the nura app homepage.
b. Tap the current user's name on the nura app homepage. Then, tap **create new hearing profile**.
3. Select either **Owner** or **Another Person/ Guest**.
If you own the nuraphone you're using, select **Owner**. If you're using someone else's nuraphone, select **Another Person/ Guest**.
4. Follow the app prompts to finish adding your new hearing profile.

Deleting a hearing profile

1. Open the nura app.
2. Tap menu  > **nuraphone Settings** > **Delete Hearing Profile**.
3. Select the hearing profile you'd like to delete.
The nura app confirms your hearing profile has been deleted.

Troubleshooting

If you're ever having trouble with your nuraphones, read through the following troubleshooting:

Getting started troubleshooting

Connecting to the nura app troubleshooting

If your nuraphones won't connect to the nura app:

- Close and reopen the nura app.
- Make sure you've put on your nuraphones and removed any cables.
Your nuraphones turn on and enter discoverable mode when you place them on your head and remove any cables.
- Check your nuraphones are connected to your mobile device with Bluetooth.
You need to be connected with Bluetooth to use the nura app.
- Check your mobile device and the nura app have been updated to the latest version.
- Check your internet connection is stable.
- Delete/ reinstall the nura app
 1. Delete the nura app.
 2. Restart your mobile device.
 3. Reinstall the nura app.
- Reset your nuraphones

Bluetooth troubleshooting

If you're having trouble connecting your nuraphones with Bluetooth:

- Quick checks:
 - Check your nuraphones and device are charged.
 - Check your nuraphones and device are within 10 feet of each other.
 - Check you've put on your nuraphones and removed any cables.
Your nuraphones turn on and enter Bluetooth pairing mode when you place them on your head and remove any cables.
 - Check you're connecting to **nuraphone XXX**, not **nuraphone XXX[LE]**.
nuraphone XXX [LE] is your nuraphones' low energy mode, which automatically connects after you've connected to **nuraphone XXX**.
 - Move away from other Bluetooth devices, microwaves and wireless routers to avoid interference.
- Further troubleshooting:
 - Restart your device and then try connecting your nuraphones with Bluetooth again.
 - If you've previously connected your nuraphones with Bluetooth, then remove your nuraphones from your device's paired device list and try connecting them again.
 - Reset your nuraphones.

Bluetooth cutting in and out?

Bluetooth is designed for short distances, so you might sometimes experience interference. To minimise Bluetooth interference, try the following:

- Move your paired device closer to the nuraphone's Bluetooth sensor, which is in the right-hand ear cup.
- Move your nuraphones and device away from other Bluetooth devices, microwaves and wireless routers.
- Make sure your nuraphones and paired device are updated to the latest software.
- For Android users only: check you're using the aptX-HD codec. Tap **Settings** > **Advanced Settings** *. Then, select aptX-HD as your codec.

*To access Advanced Settings, you might have to **Enable Developer Options** in your Android device's **Systems** tab.

nuraphones won't personalise

If your nuraphones won't personalise, then it means there's not a good seal between the nuraphone and your ears.

When personalising, getting a good seal is crucial because it keeps noise out, which allows the nuraphone to detect your OAEs and accurately measure your hearing.

If your nuraphones won't personalise:

- Make sure your nuraphones' ear tips are sitting securely in your ears.
- Make sure you're in a quiet place.
- Sit still and try not to talk during personalisation.
- Fit your nuraphones correctly:
 - Anything that sits near your ears can break the seal between your ears and your nuraphones.
 - Remove any headwear and earrings or other jewellery that sit near your ears.
 - If you wear glasses, then remove them for personalisation.
 - If you have long hair that sits near your ears, then tie it back for personalisation.
- Change your nuraphones' ear tips:
 - Everyone's ears are different, so please try all the different sizes of ear tips to find the best fit for you.

- Realign your nuraphones' ear tips:

1. Check the base of the ear tip is pressing against the ear cup.



×



✓

2. Check the ear tip is positioned correctly:



×



✓

- i. There's a faint line running across the bottom of the mesh part of your ear tip. Use that line to make sure the ear tip is in the correct upright position.
- ii. If you can't see the line, then rotate the ear tip until the line appears.

- Still not getting a good fit?

Tap **Continue** on the nura app.

This takes you to the next stage of personalisation, even without a perfect seal.

nuraphone troubleshooting

Comfort troubleshooting

Like with any headphones with an in-ear component, some people with sensitive ear canals might experience some discomfort with the nuraphone at first.

If your nuraphones are feeling uncomfortable:

- Check your nuraphones' ear tips are fitted correctly.
- Try different size ear tips.

If you're still experiencing discomfort, don't worry — you'll get used to the fit and feel of the nuraphone after a few days of use.

nuraphones aren't making and receiving calls correctly

Follow these steps if you're having trouble making and receiving phone calls, or calls via Skype, FaceTime or other calling apps.

- Check your nuraphones are connected with Bluetooth or Lightning cable only.
If you connect with any other cable, you'll hear the caller but will have to use your device's microphone to speak.
- Check that nothing is blocking your nuraphones' microphones, including any plastic packaging, which are at the front of the ear cups.
- Disconnect your nuraphones from your device and then reconnect.
- Check your Bluetooth connection.
Poor call quality can be caused by a poor Bluetooth connection.
- Check you've chosen the nuraphone as your sound output.
- Reset your nuraphones.

Charging and battery issues

If your nuraphones aren't charging:

- Make sure you're charging with the nura USB-A or USB-C cables only.
The Lightning, analog and micro-USB cables won't charge the nuraphone.
- Check you're not trying to charge with your phone.
To help save your phone's battery, your nuraphones won't charge with most phones.
- If you're trying to charge with a computer, try using a different USB port or a wall charger.
- If you're trying to charge with a wall charger, try charging with a computer.
- If you're attempting to charge with a USB hub, make sure it's powered.
Most USB hubs won't provide enough power to charge your nuraphones.
- If you're trying to charge with a USB-A cable, try charging with a USB-C cable (if purchased separately).
- Reset your nuraphones.

Sound quality troubleshooting

To get the highest sound quality from your nuraphones:

- Use an Analog, Lightning or USB cable for lossless transfer.
- Use a lossless file format, such as AIFF, WAV or FLAC.
- Use a lossless streaming service, such as Tidal.
- If you're using Spotify or a similar streaming service, use the high-quality streaming option.
- Check you're not in Social Mode™.
- If you're using MP3 or MP3-like files, use high-bitrate MP3, Ogg or AAC files.
Or use minimum 256kbps (and preferably 320kbps) files with modern codecs.
- Personalise your nuraphones again.
The nuraphone uses sensitive microphones to personalise, so movements, outside noises and heavy breathing can affect your hearing profile.

Touch button troubleshooting

If your nuraphones' touch buttons aren't working correctly:

1. Check your nuraphones' touch buttons have been set up correctly.
2. Make sure you've placed your nuraphones on your head and removed any cables.
Your nuraphones' touch buttons only function when you're connected with Bluetooth and have removed any cables.
3. Reset your nuraphones.

nura app issues

Immersion Mode troubleshooting

If your nuraphones' Immersion Mode isn't working correctly:

1. Close and reopen the nura app.
2. Check your Immersion Mode is set to a comfortable, moderate level.
With Immersion, the nuraphone uses powerful bass drivers to create the feeling of a live performance, so please adjust to suit your music.
3. Reset your nuraphones.

Resetting your nuraphones

If you're ever having trouble with your nuraphones and aren't sure how to proceed:

1. Connect your nuraphones to the USB-A charging cable.
2. Connect the USB-A charging cable to your computer.
3. Place your nuraphones on your head.
Listen for the spoken "welcome back" message.
4. Disconnect the USB-A charging cable from your nuraphones.
Your nuraphones have now been reset and will function correctly.

Need more help?

Check our in-depth online help & support site <https://help.nuraphone.com/>

You can also contact us via email and live chat at www.nuraphone.com/contact

Warranty

Your nuraphones are covered by a one-year limited warranty. Find out more about the warranty at www.nuraphone.com/warranty

Compliance

nura® adheres to the certification requirements for various regions around the world.
For a full list of certifications please visit: www.nuraphone.com/compliance



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Changes or modifications not expressly approved by NURA® could void the user's authority to operate this equipment.



IC Warning:

This device complies with Industry Canada licence-exempt RSS standard(s).
Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



nura® Operations Pty. Ltd., Level 1 Studio 3, 459 Sydney Rd, Brunswick VIC, Australia, declare under their sole responsibility that the product described in this user guide complies with technical standards EN300328, EN301489, EN55022, EN55024, EN50332.

The product is only guaranteed to comply with EN50332 in generic mode with immersion off with the volume limiter on. Depending on the hearing of the user, some combinations of hearing corrections and immersion setting may exceed EN50332 limits.

CAUTION

the battery shall not be exposed to excessive heat such as sunshine, fire or the like
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

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